



GRAND BYTES

Sun City Grand Computers Club Newsletter

- President's Column: Summer has arrived!
- VP Column: Taking a road trip this summer?
- Zona Wyverd Update
- Lost in the Email
- Education: Preparing For The Fall Session
- What card do I use to log into the Computer Club?
- Upcoming Events

- 1
- 3
- 4
- 5
- 6
- 7
- 8



President's Column: Summer has arrived!



Barbara Vivian
President

Summer has arrived and many of our members, including me, are leaving for other places. However, the club is still here and we are continuing to offer one of our most popular benefits: Tech Help - all summer.

Our hours change on May 1st to **12:30-3:30pm**. Classes will be back Fall semester (mid-September). Most of the Special Interest Groups have suspended their activities but check the calendar for updates to this.

Things to think about:

- Do you have an afternoon to help out at the club as a **Monitor**? You can create your own schedule and work as often or as little as you like. Contact Steve Etherton, our Monitor Director, at monitor@grandcomputers.org. He'll train you one-on-one!



• Do you have a skill that you're willing to share with other members - consider **teaching** a class in the Fall or **assisting** in a class. Marie Frasca, Education Director is happy to help you do this. OR take a look at the classes for which we do not have an instructor (go to Education/Course listings on our webpage). Can you teach any of these? In many cases, there is a curriculum developed but no longer an instructor available. Marie's email: education@grandcomputers.org.



• Do you have **technical** skills that could contribute to our Tech Help team? Mac, iPad, iWatch, iPhone skills? PC, Android, tablet skills? Excel, Word, Pages, Numbers skills? You don't have to be an expert; just have a willingness to help other members. The Tech Help approach is a TEAM approach so if you can't help, you can pull in another team member to assist. Come to a Tech Help session and observe - it's truly a TEAM approach. Contact president@grandcomputers.org



• Do you have **web design** skills? We're looking for support for our web development. Know **programming** languages? We might be able to use you.

Contact webdeveloper@grandcomputers.org

Please reach out and let us know how you can help the club. Or, take advantage of what the club offers this summer. We'll see you in the Fall!

VP Column: Taking a road trip this summer?



Susan Lucas
Vice President

Taking a road trip this summer? Here are a couple of apps to help you out.

Friends will be joining my husband and I this spring for a trip to see two of our National Parks; Bryce Canyon and Zion. I am in charge of planning the trip and there are a few apps that I will definitely be using. You too may find them useful if you are hitting the road this summer.

The first one is Google maps. I can map the route, make changes to the route, download the route to my phone and share it with family and friends. This is a good feature - to let someone know where you will be, especially if you are traveling alone.

Other features of Google maps that I like are: alerts on the parking situation on arrival, reminders on where your car is parked, locate restaurants, sights, and gas stations (along with prices). It will also let you know if your destination is wheelchair accessible.

Another great feature is Live View. This feature uses augmented reality to point you in the right direction.

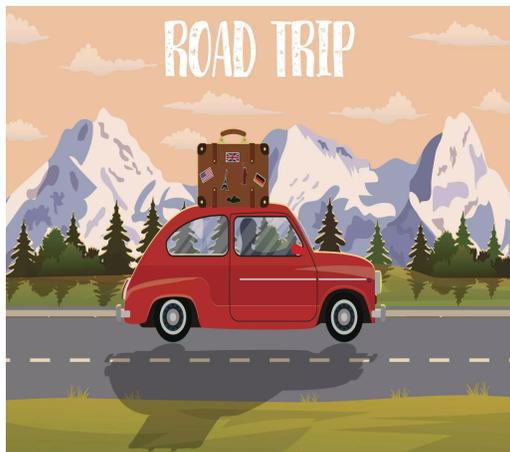
I have used this feature several times when I have gotten misdirected. The app gives you travel time, distance and an estimated arrival time. You can map for auto, walking, and commuting. It alerts you to real time traffic jams and updates, speed traps, and

hands-free help with Google Assist plus many more features for your traveling ease. You can even use it in Europe and beyond (check with your cellular provider before you go).



Another app that I find useful for outdoor enthusiasts is AllTrails.com. There is a Basic version (free) & the Pro version which is \$29.99/year. Both versions include these features:

- Search for trails in a particular area-city, park, or your location.



- Can filter by activity level (easy, moderate, difficult), & length/time, add new trails, access online, customizable, add photos & track your activity & review route.

- Share with family & friends.

The Pro version:

- Offers maps and offline access, a lifeline feature that keeps people close to you updated on your location and alerts them if you go off route. It is ads free.

- You can customize maps & print & have access to real

time map overlays to help you better prepare (air quality, weather & light pollution etc.)

There are other apps that are helpful when you are traveling including TripAdvisor, AAA, Open Table, National Parks app and many, many more.

Have fun this summer and travel safely!

Zona Wyyerd Update



In case you wondered, Zona Wyyerd Fiber is being installed in SCG as explained in last year's Sonoran Plaza presentation. Their construction updates are published at <https://www.fiber.events/> (click on Sun City Grand). Areas under construction are shown by the neighborhood names on the plan map. Service plans vary from 300Mbps \$65 to 2GIG at \$150/month. Additionally, VoIP \$20/mo

can connect to your home phone system with your existing phone number. For TV, choose your own independent streaming plans.

Details are at: <https://www.wyyerd.com/residential-internet>.

Article submitted by Paul Scherer. Thanks Paul!

Lost in the Email



Dan Wallen
Tech Help Director

techhelp@grandcomputers.org

I read this article in Time magazine in 1997, titled Lost in the Email. It was written by Charles Wang, then the president of Computer Associates, a software company. Mr. Wang wanted to know how his company is using this new technology called "E-Mail." There is a link below to the full article below but here are the highlights:

"It was a disaster," he (Wang) says. "My managers were getting 200 to 300 E-mails a day each. People were so enamored of it they weren't talking to each other. They were hibernating, E-mailing people in the next cubicle. Wang's high-tech communications system had gone quietly berserk.

To stop the insanity, Wang short-circuited the system, taking the astonishing step--considering what his \$3.9 billion company does for a living--of banning all E-mails from 9:30am to 12 noon and from 1:30pm to 4pm.

These hours are now rigidly observed as a sort of electronic quiet time. Says Wang: "It worked wonderfully. People are walking the corridors again talking to other people."

E-mail is a bit like a conversation at the water cooler that can be instantly forwarded to 500 people. And because so much of human conversation is nonverbal, E-mail messages, especially critical or complex ones, can easily be misconstrued.

"Lots of them (managers) do not like conflict, so they issue reprimands over E-mail, and most do more harm than good." "It's perfect for managers who would rather do anything other than walk down the hall."

There's no body language in E-mail, perhaps its critical deficiency. "E-mail leaves a lot of blank spaces in what we say, which the recipient tends to fill with the most negative interpretation. "Ah, those CCs. When Charles Wang lifted the lid on his system at Computer Associates, No decision was too small, no change too minor not to notify everyone remotely involved. "It had turned into the biggest cover-your-ass thing you could imagine.

People would send these things just so they could say, 'But I copied you on that.

Out of 300 E-mails, 80% were CCs. So maybe what you actually needed to know are 40 E-mails a day, or an hour's work.



To avoid sending the wrong message, consultants suggest four rules: Never discuss bad news, never criticize and never discuss personnel issues over E-mail. And if there's a chance what you say could be taken the wrong way, walk down the hall to discuss it in person or pick up the phone. "Think before you write!"

When I retired in 2009, I was receiving over 800 emails per day. Most were automated emails from our equipment that my very competent staff would take care of. I would spend my first hour in the morning, BEFORE COFFEE, deleting and paring down my email to the 50 or so emails that really needed my attention.

So, I asked my kids, has anything changed in corporate America since I retired in 2009? They didn't think so.

<https://content.time.com/time/subscriber/article/0,33009,986214,00.html>

Education: Preparing For The Fall Session



Marie Frasca
Education
Director

The winter session ended April 29, 2022. Thank you to all the instructors/hosts, classroom assistants/co-hosts, and the members who attended the classes.

We are preparing for the fall session starting the middle of September, 2022 and will continue to offer classes in the classroom, online via Zoom and hybrid. Updated information will be emailed to members and will be on the club's website in August.

During the winter session requests were made for classes, however we did not have an instructor available. If you are interested in instructing a class or if you're not quite comfortable teaching, think about becoming a classroom assistant. A number of our instructors were once classroom assistants and a few are still assisting.

If you are interested in teaching a new computer topic, being an instructor and/or classroom assistant, contact the education director at the address below.

Suggestions are always welcome.

Marie Frasca, Education Director, education@grandcomputers.org

What card do I use to log into the Computer Club?



Nancy Collins
Membership

**Membership
Director**
623-398-5286
or
membership@grandcomputers.org

What card do I use to log into the Computer Club when I visit?
or
What number do I use to log into the Website from home?



Old card



or

new card



Below is what we see when you log into our system from home or we log you into the system at the Club or events . The number in our system must match the card number you log in with, on either the slider card reader for old cards **OR** the infrared code reader for the new cards.



Maintain Members

Done

CAM number	1234567
First name	Nancy
Last name	Collins

An original card should have a number like 1234-000 or 001. Please do not change your number to an **00**1234**0** or ending in **1** in our system when you log in at home or ask us to change it if It does not match the number on your card.

If you get a new card with a number beginning in **00** or and ending in **0** or **01**, come by the Club and let the monitor know or call me and we will change it in our computer system for you!

Website: Sign up for Tech Help

On Home Page <https://www.grandcomputers.org>

- Activities dropdown menu > Tech Help Information for non-members
- Blue Tech Help card

Both point to the Public Tech Help information web page with a login link.

On Member Home Page

- Tech Help dropdown menu > Tech Help Information for members
- Request Tech Help link on the top right panel

Both point to the Member Tech Help info web page which has a link to the new Tech Help module.

Upcoming Events

Grand Computers Club



Presentation Meetings and Topics

All Zoom links can be found on the Grand Computers Club Website.
Click [HERE](#) or Scan the QR Code.



SCAN ME

Membership - Membership in our Computer Club offers so many opportunities!



Tech Help for members EVERY TUESDAY from 12:30 - 2:30 PM All year
In Person at the club AND via Zoom Video Conferencing. Check the website
calendar for Zoom info.

Must be a Club Member to participate.

Bring your device, passwords, & power supply for in person help.

Click [HERE](#) for more detail regarding services offered and preparation needed.



Compose Yourself Writing SIG – Meeting time: 1st Tuesday and 3rd Monday 1 - 3
PM Oct-May

May 03,16 - Share Your Written Story; Participate in Discussion. [Sonoran Plaza, Mesquite Room](#)

Summer meetings via Zoom 1st Tuesday 1 - 3 PM Jun-Sep



Ham Radio SIG - Mondays at 10am Topic varies. Meets via ham radio - White Tanks
Repeater 147.040

Contact Gordon Bousman for additional information at hamsig@grandcomputers.org.

Looking for a previous newsletter? Click [Grand Bytes Newsletters](#)

Please send comments, suggestions and/or articles to publicity@grandcomputers.org